



Privacy Policy

Last Updated: April 2025

POPIA-compliant & tailored for Vape888

1. Introduction

At **Vape888**, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data in line with the **Protection of Personal Information Act (POPIA)**.

2. Information We Collect

We may collect and store the following:

- Your name and surname
 - Email address and phone number
 - Delivery and billing addresses
 - Purchase history
 - Payment details (processed via PayFast – we do not store your card info)
 - IP address and browsing behavior on our site
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3. Why We Collect Your Info

We collect and use your info to:

- Process and deliver your orders
 - Provide customer support
 - Send updates, promotions, or newsletters (only with your consent)
 - Improve our website and user experience
 - Comply with legal and financial regulations
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4. Sharing Your Information

We will never sell or rent your information. We only share data with third-party service providers when necessary to process your order (e.g., PayFast, courier companies).

5. Data Protection & Security

We take your privacy seriously. Your data is stored securely and only accessed by authorized personnel. All payment info is encrypted and handled by **PayFast** using industry-standard security.

6. Cookies

We use cookies to improve your browsing experience and analyze traffic. You can control cookie settings in your browser.

7. Your Rights Under POPIA

You have the right to:

- Request access to your personal data

- Correct or update your information
- Request deletion of your data
- Opt-out of marketing communications at any time

To exercise your rights, email us at [support@vape888.co.za].

8. Contact Us

If you have questions about this policy or how we handle your information, contact us at:
support@vape888.co.za