



Shipping Policy

Effective: April 2025

Welcome to Vape888! We're committed to getting your orders delivered safely, swiftly, and affordably.

Order Processing Time

- Orders are processed within **1–2 business days** after payment confirmation.
 - Orders placed on weekends or public holidays will be processed the next business day.
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ZA Shipping Within South Africa

We currently ship **nationwide across South Africa** using trusted couriers.

Shipping Options:

Shipping Method	Cost	Delivery Time
Standard Courier	R80 flat rate	2–4 business days
FREE Shipping	On orders over R800	2–4 business days
Local Pickup (Gordon's Bay)	Free	We'll contact you to arrange

All orders come with tracking information.

International Shipping

We currently do **not offer international shipping**. Stay tuned as we grow!

Order Tracking

Once your order ships, you will receive an email with:

- Courier name (e.g. The Courier Guy, Fastway)

- Tracking number and tracking link

Delivery Address

Please ensure your **shipping address is accurate** and complete. Vape888 is not responsible for delivery delays due to incorrect or incomplete addresses.

Shipping Delays

While we aim to deliver promptly, unexpected courier delays or peak-season backlogs may affect timing. We'll keep you informed if this happens.

Questions?

Reach out to our support team at:

[support@vape888.co.za]

+27 (81) 889 1955